

CUSTOMER BRIEF: HOOSIER ENERGY

Hoosier Energy Streamlines Interconnection Management with PowerClerk

Learn how Hoosier Energy centralized complex interconnection workflows to reduce delays, improve visibility and scale operations without adding headcount.

Challenge

Hoosier Energy manages larger distributed generation interconnections (50 kW-20MW) for its member cooperatives. What began as a low-volume, manual process became unsustainable as annual requests grew to 40–50 complex interconnection projects. Project data was scattered across emails, spreadsheets and shared folders, requiring manual routing of applications, approvals and invoices. Limited visibility into project status created administrative delays and frustration for staff, members and customers. With a small team managing multiple projects simultaneously, Hoosier Energy faced a clear choice: add staff or modernize its interconnection process.

Solution

After a formal RFP process, Hoosier Energy selected PowerClerk® to centralize and automate interconnection management. PowerClerk provided a single system of record for applications, interconnection studies, agreements, and communications, with configurable workflows aligned to Hoosier Energy's policies. Built-in payments, electronic signatures and shared visibility improved coordination across internal teams, member cooperatives and customers. The implementation was completed smoothly, with flexibility to accommodate process improvements identified during deployment.

Results

PowerClerk is delivering measurable operational improvements:

- **Real-time visibility** into project status and reporting
- **Increased workflow resilience** – processing is now less reliant upon the availability of a single staff member, reducing potential bottlenecks
- **85% reduction in time** spent managing interconnection requests. Tasks that once consumed the equivalent of a full-time role now require 15% of that effort—allowing Hoosier Energy to reallocate time to higher-value priorities rather than add headcount.

What's next? Beyond interconnections, Hoosier Energy sees PowerClerk as a flexible workflow platform that could support additional multi-party processes involving documentation, approvals, and billing as member programs evolve.



HOOSIERENERGY

Founded in 1949, Hoosier Energy is a generation and transmission cooperative (G&T) headquartered in Bloomington, Indiana. The G&T provides wholesale electric power and services to member distribution cooperatives in central and southern Indiana and southeastern Illinois. Partnering with its members to serve more than 700,000 consumers in 59 counties, Hoosier Energy's primary focus is to deliver reliable, affordable, sustainable energy.

"When interconnection requests spike, the software pays for itself. The efficiency alone justified the investment."

Raina Lewis
Senior Member Solutions Coordinator

"By cutting administrative time, we're able to shave two to three months off what used to be a six month interconnection project timeline."

Ethan Chastain
Engineering

Clean Power Research enables utilities to plan and optimize for the clean energy transformation.

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